



### **Cruise Contract:**

The ticket is the Cruise Contract (available at [www.disneycruise.com/cruisecontract](http://www.disneycruise.com/cruisecontract))

The forms needed for vacations can be completed online by registering and logging into [disneycruise.com](http://disneycruise.com) and selecting *My Disney Cruise* or guests will receive this package within 28 days of sailing. It must be signed by all Guests prior to embarkation at the **Disney Cruise Line**® Terminal. In the event of conflict between the terms and conditions contained in the Cruise Contract, these Terms and Conditions, the terms of any **Disney Cruise Line** advertisement or offer, and the oral or written representations of any **Disney Cruise Line** representative, the terms and conditions contained in the Cruise Contract shall control.

### **Minors**

Minors under the age of 18 not traveling with a parent or legal guardian must be accompanied by an adult 21 years of age or older in the same stateroom. The parent or guardian of any minor not traveling with a parent or guardian must appoint an adult to have custody and control over the minor and to contract on their behalf in connection with the **Disney Cruise Line** vacation. A minor authorization form can be obtained by visiting [disneycruise.com](http://disneycruise.com) and selecting *My Disney Cruise* or is sent when a document package is mailed. The form must be signed by a parent or legal guardian prior to embarkation at the **Disney Cruise Line** Terminal. After 9:00 p.m. Beat Street and Route 66 are restricted to Guests 18 years and older.

### **Baggage, Valuables and Other Possessions:**

Each Guest may bring aboard the ship a reasonable amount of clothing and personal effects without charge, not to exceed two bags per person. All Guest baggage must be stored in the Guest's stateroom and must be labeled with the **Disney Cruise Line** baggage tag. Dangerous or illegal articles such as weapons, explosives, oxygen, combustible substances or nonprescription controlled substances may not be brought to the **Walt Disney World** Resort or taken aboard the ship. Any such items shall be surrendered to the Master of the vessel at embarkation, and may be disposed of at the sole discretion of the Master. **Disney Cruise Line** is not responsible for damage to or loss of valuables such as cash, negotiable securities or other financial instruments, gold, silverware, jewelry, ornaments, works of art, photographic/video/audio equipment or supplies, laptop computers, cellular phones or other valuables.

### **Deposit/Payment Information:**

A deposit is required to confirm a reservation. Deposit amount will be determined at time of booking. Vacation and cruise packages are subject to cancellation if full deposit is not received in our office within the option period specified at time of booking. Final payment in the form of a check or credit card must be received on the date determined at the time of booking. Payment policy for group travel may vary.



Failure to strictly comply with the deposit and final payment schedules, or any other applicable policies and procedures, will result in the automatic cancellation of pending reservations.

**Cancellations/Refunds**

Cancellations may be made by telephone or in writing. Changes to the vacation commencement date or changes of guest names will be considered cancellations. For cancellations, amounts paid, minus cancellation fees and other amounts owed, will be promptly refunded. No refunds will be made in the event of interruption or cancellation by the Guest after vacation commencement date. All appropriate refunds will be made directly to the Guest's credit card account or through the Guest's Travel Agent if the reservation is made through a Travel Agent. Disney Cruise Vacations is not responsible for the receipt of refund monies by Guests from their Travel Agents. When applicable, monies are refunded based on exchange rates at the time of cancellation, not the exchange rate at the time of payment. All travel documents must be returned before refund processing can begin. Certain Travel Agents may withhold an agency cancellation fee. **Disney Cruise Line** reserves the right to restrict any changes to a reservation. All changes are subject to availability. Please note that changes made to overall party size may result in a change to the rate. Vacation Protection Plan is recommend. **Premiums for the Vacation Protection Plan must be paid by the final payment due date, and the Vacation protection Plan is not effective until final vacation payment is made.**

Cruise Cancellation Fees:

**For 2009/2010 Cruises Less Than 10 Days**

**For Post-2010 Cruises Less Than 10 Days where Embark or Debark is U.S. Port**

Days prior to Vacation Commencement Date	Fee Amount
75 days or more	Deposit per Guest for Suites/Concierge staterooms
74-45 days	Deposit per Guest for Non-Suites/Concierge staterooms
44-8 days	50% of vacation price per Guest
7 days or less	No refund

**For 2009/2010 Cruises of 10 Days or More**

**For Post-2010 Cruises of 10 Days or More and Cruises Less Than 10 Days where Embark and Debark is non-U.S. Port**



Days prior to Vacation Commencement Date	Fee Amount
90 days or more	Deposit per Guest for Suites/Concierge staterooms
89-45 days	Deposit per Guest for Non-Suites/Concierge staterooms
44-15 days	50% of vacation price per Guest
14 days or less	No refund

**Service Fees:**

Changes to a reservation may result in a per Guest service fee. Please consult your Travel Agent or Disney Cruise Vacations for further details.

**Ship Embarkation** begins at 1:00 p.m. Guests are required to be on board the ship at least one hour before scheduled sailing time.

**Included in Fare:**

Cruise vacation fares include shipboard accommodations on a per-Guest basis, and all meals and entertainment as provided on board the vessel.

**Excluded from Fare:**

The cruise fare does not include shore excursions (including excursions to St. John), sightseeing or meals ashore in the ports of call, gratuities, alcoholic beverages, soft drinks, bottled water, laundry or valet services, or any other items not specifically included. The fare also does not include airfare, ground or baggage transfers, fuel supplements or Government Taxes and Fees, which consist of all taxes and fees imposed by U.S. and foreign governmental and quasi-governmental authorities, including without limitation U.S. Customs and Immigration fees, ship passengers international departure tax, airport passenger facility charge, flight segment fees, international arrival and departure taxes, and sales, use and excise taxes.

**Cruise Health Considerations:**

By boarding the **Disney Cruise Line**® cruise ship, Guests represent themselves as physically and otherwise fit to travel. If a guest have a medical condition which requires to take prescription medication or may require to obtain medical care during the course of the cruise vacation,



please consult with a personal physician prior to traveling. For guests convenience, a physician and nurse are on call 24 hours a day to provide basic medical services. The physician and nurse are not employees or representatives of **Disney Cruise Line** and will charge their prevailing fees for services provided at your request. Decisions regarding medical care and treatment are personal and confidential and as such are strictly between the Guest and physician and nurse. **Disney Cruise Line** is not liable for any death, personal injury, illness or emotional distress caused by reason of any treatment, diagnosis, advice, examination, prescription or other service provided by such medical personnel or by the failure of such medical personnel to provide any treatment, diagnosis, advice, examination, prescription or other service. The ship's Master has the right at any time to require any Guest to disembark for medical reasons, and compliance is mandatory.

### **Right to Change Itinerary/Detention**

**Disney Cruise Line** may in its sole discretion and without prior notice change, substitute, postpone, cancel or deviate from any scheduled sailing, itinerary or call at any port, and may substitute another vessel for the ship, and shall not be liable for any loss or damage incurred by a Guest as a result of any such change, substitution, postponement, cancellation or deviation. The Guest shall pay any and all expenses incurred if a Guest is detained on board ship or elsewhere at any stage of a voyage because of quarantine, port regulations, prevailing applicable law, illness or other cause.

### **Passenger Services Act:**

The United States Passenger Services Act requires does not allow Guests to board in our first Western Caribbean port of call, Key West.

### **Group Travel:**

Policies for group travel may vary. Please contact your Travel Agent for specifics.

### **Pets:**

No animals are allowed on board the ships except for service animals.

### **Refusal of Passage:**

**Disney Cruise Line** may refuse to transport or may disembark at any port any Guest who may be suffering from a contagious or infectious disease, ill health or whose presence in the opinion of the Master may be detrimental to the comfort or safety of other Guests or the crew, or who, in the Master's opinion, might be excluded from landing at destination by Immigration or other governmental authorities. In such cases the Guest shall not be entitled to any refund of fare or compensation whatsoever. **Women who have entered their 24th week of pregnancy as of their embarkation date will be refused passage due to safety concerns. Neither a physician's medical statement nor a waiver of liability will be accepted. In addition, Disney Cruise Line cannot be held responsible or liable for any complications relating to pregnancy at**



**any stage. Infants under 12 weeks old will not be allowed to travel aboard Disney Cruise Line ships.**

**Stateroom Occupancy.**

Occupancy of stateroom on board the ships is limited to the number of berths in that stateroom. **Disney Cruise Line** reserves the right to limit the number of berths and single staterooms sold.

**Ships' Registry:**

Ships' Registry: The Bahamas.

**Terms Subject to Change:**

**Disney Cruise Vacations** reserves the right to change all prices and other terms and conditions which appear on its website without prior notice. Price changes will not affect bookings with timely final payment, except where the increase results from increases in Government Taxes and Fees.

**Single Occupancy Rates:**

Single occupancy fares are available upon request, subject to availability. Guests booking categories 4 through 12 will be charged 175% of the package price. Guests booking categories 1 through 3 will be charged 200% of the package price.

**Smoking/Non-Smoking Policy:**

For the comfort and enjoyment of our Guests, **Disney Cruise Line**® cruise ships have been primarily designated as non-smoking ships. However, it is recognized that some of our Guests smoke. To provide an onboard atmosphere that also satisfies smokers, designated smoking areas include many of the lounges, portions of open-air decks and private verandahs. **Disney Cruise Line** requests that all Guests observe the non-smoking areas and refrain from smoking pipes and/or cigars in any of the public areas. These requests are to provide a comfortable shipboard living atmosphere for everyone.

**Perishables:**

Coolers are not permitted except if needed for medications, baby food, or items related to dietary constraints. Coolers containing personal items (e.g. soda or snacks) may NOT be brought on board. Homemade, pre-cooked or other perishable items plus any open snack containers will not be allowed to be brought on board. We regret that we are unable to provide food preparation, refrigeration or storage on board for personal food or beverage items.

**Infant Pool Policy:**

For the health and safety of our Guests, parents must observe U.S. Public Health Service requirements by allowing only children who are toilet trained to enter shipboard pools and spas. Diapers and swim diapers are not allowed. However, young children who are not toilet trained are welcome to enjoy the fountain play area near the Mickey Pool that has been designed exclusively for the enjoyment of children wearing swim diapers.



### **Passports:**

Guests are responsible for obtaining proper documentation to board the ship. U.S. government regulations related to passport requirements are subject to change. Therefore, we strongly encourage Guests of all ages to have a valid U.S. passport for all cruises. Please visit the U.S. Department of State website at <http://travel.state.gov> or call the U.S. National Passport Information Center at 877-4USA-PPT for the most current requirements.

### **Guests with Disabilities / Wheelchair-Accessible Staterooms:**

**Disney Cruise Line** offers accessible staterooms and suites, equipped for Guests with disabilities. Features include: ramped bathroom thresholds, open bed frames, added phones in the bathroom/nightstand, bathroom and shower handrails, fold-down shower seats, hand-held shower heads, and lowered towel and closet bars. Note: Guests, requiring a wheelchair throughout their cruise must make provisions for the use of that wheelchair prior to the cruise.

### **Guests with Disabilities / Additional Services:**

Transfer tiers are provided at one of our feature pools. Sand wheelchairs are available at **Castaway Cay**. Wheelchair-accessible restrooms are available in the shipboard common areas. Assistive Listening Systems are available in the main theaters. Closed captioning is available for stateroom televisions and selected onboard video monitors. Sign language interpretation is available for live performances on designated cruise dates. Stateroom Communication Kits containing door knock and phone alerts, phone amplifier, bed shaker notification, a strobe light smoke detector, and a Text Typewriter (TTY) are available.