

# Experience Access Options

## AVAILABLE WITH PARK ADMISSION

### Standby Queues

### Virtual Queues

Available at certain experiences; subject to limited availability

## AVAILABLE FOR PURCHASE IN APP AFTER ARRIVAL IN THE U.S.

### Lightning Lane Single Pass

Available at certain experiences; subject to limited availability

### Lightning Lane Multi Pass

Available at certain experiences; subject to limited availability

## LIGHTNING LANE Single Pass

All experiences are subject to availability

- Guests can use the Lightning Lane entrance at some of our most in demand attractions (up to two per day, per Guest).
- Lightning Lane Single Pass experience times can be selected at the time of purchase.
- Guests may purchase a Lightning Lane Single Pass for a given experience only one time per day.
- If their admission includes *Park Hopper* benefits, Guests may pre-plan their Lightning Lane Single Passes for experiences in two different Theme Parks.
- Guests may purchase Lightning Lane Single Passes with or without purchasing a Lightning Lane Multi Pass.

## LIGHTNING LANE Multi Pass

All experiences are subject to availability

- Guests can use the Lightning Lane entrance at select experiences during a specified return window (once per experience, per day).
- Up to three Lightning Lane experiences at one Theme Park can be pre-planned in advance, at the time of purchase.
- Experiences at *Magic Kingdom* Park, *EPCOT*, and *Disney's Hollywood Studios* are divided into two groups. Guests may pre-plan up to one experience from Group 1 and the remaining experiences from Group 2.
- Throughout the day, once a selection has been redeemed, a new one can be booked from any group (subject to availability).
- If their admission includes *Park Hopper* benefits, Guests may select experiences in any of the four Theme Parks after their first selection of the day has been redeemed.

## When can Guests purchase these products?

*My Disney Experience* app can be downloaded upon arrival in the United States. Lightning Lane Single Pass and Lightning Lane Multi Pass each can be purchased after arrival in the United States, as early as stated below. Guests may pre-plan their experiences and return times at the time of purchase.

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Days Prior

- Once in the U.S., Guests of eligible Resorts can purchase and begin pre-planning up to seven days prior to their check-in date, at 7 a.m. Eastern, for the length of their stay (up to 14 days).
- Eligible Resorts include *Disney Resort* hotels, *Walt Disney World Swan and Dolphin* Hotels, and *Shades of Green* Resort.

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Days Prior

- Once in the U.S., Guests with date-based Disney Theme Park Tickets can purchase and begin pre-planning up to three days prior to their ticket's start date, at 7 a.m. Eastern, for the duration of their ticket.
- Once in the U.S., Guests with other forms of admission (such as non-dated tickets, Annual Passes, and Main Entrance Passes) can purchase and begin pre-planning up to three days in advance of each day of their visit, at 7 a.m. Eastern. Theme Park reservations are required.



Day of Visit

- Guests can utilize standby queues throughout the Theme Parks (included with admission).
- Guests can sign up for Virtual Queues at select attractions (included with admission), subject to availability.
- Guests can purchase Lightning Lane Single Pass and Lightning Lane Multi Pass, subject to availability.
- Guests with a Lightning Lane Multi Pass can select return times for additional experiences, one by one, after their first experience of the day has been redeemed, subject to availability.