# **Experience Access Options**

ONLY FOR USE BY TRAVEL PROFESSIONALS OUTSIDE THE U.S.

#### AVAILABLE WITH PARK ADMISSION

**Standby Queues** 

### AVAILABLE FOR PURCHASE IN APP AFTER ARRIVAL IN THE U.S.

### **Lightning Lane Single Pass**

Available at certain experiences; subject to limited availability

### Virtual Queues Lightning Lane Multi Pass

Available at certain experiences; Available at certain experiences; subject to limited availability subject to limited availability

## Single Pass

### All experiences are subject to availability

- Guests can use the Lightning Lane entrance at some of our most in demand attractions (up to two per day, per Guest).
- Lightning Lane Single Pass experience times can be selected at the time of purchase.
- Guests may purchase a Lightning Lane Single Pass for a given experience only one time per day.
- If their admission includes Park Hopper benefits, Guests may pre-plan their Lightning Lane Single Passes for experiences in two different Theme Parks.
- Guests may purchase Lightning Lane Single Passes with or without purchasing a Lightning Lane Multi Pass.

## Multi Pass

#### All experiences are subject to availability

- Guests can use the Lightning Lane entrance at select experiences during a specified return window (once per experience, per day).
- Up to three Lightning Lane experiences at one Theme Park can be pre-planned in advance, at the time of purchase.
- Experiences at Magic Kingdom Park, EPCOT, and Disney's Hollywood Studios are divided into two groups. Guests may pre-plan up to one experience from Group 1 and the remaining experiences from Group 2.
- Throughout the day, once a selection has been redeemed, a new one can be booked from any group (subject to availability).
- If their admission includes Park Hopper benefits, Guests may select experiences in any of the four Theme Parks after their first selection of the day has been redeemed.

### When can Guests purchase these products?

My Disney Experience app can be downloaded upon arrival in the United States. Lightning Lane Single Pass and Lightning Lane Multi Pass each can be purchased after arrival in the United States, as early as stated below. Guests may pre-plan their experiences and return times at the time of purchase.



### **Days Prior**



### **Days Prior**



### Day of Visit

- Once in the U.S., Guests of eligible Resorts can purchase and begin pre-planning up to seven days prior to their check-in date, at 7 a.m. Eastern, for the length of their stay (up to 14 days).
- Eligible Resorts include Disney Resort hotels, Walt Disney World Swan and Dolphin Hotels, and Shades of Green Resort.
- Once in the U.S., Guests with date-based Disney Theme Park Tickets can purchase and begin preplanning up to three days prior to their ticket's start date, at 7 a.m. Eastern, for the duration of their ticket.
- Once in the U.S., Guests with other forms of admission (such as non-dated tickets, Annual Passes, and Main Entrance Passes) can purchase and begin pre-planning up to three days in advance of each day of their visit, at 7 a.m. Eastern. Theme Park reservations are required.
- Guests can utilize standby queues throughout the Theme Parks (included with admission).
- Guests can sign up for Virtual Queues at select attractions (included with admission), subject to availability.
- Guests can purchase Lightning Lane Single Pass and Lightning Lane Multi Pass, subject to availability.
- Guests with a Lightning Lane Multi Pass can select return times for additional experiences, one by one, after their first experience of the day has been redeemed, subject to availability.

Lightning Lane passes, attractions, experiences, and arrival windows included with this service are limited in availability, may vary by date, are subject to change, and may not be available at all on the date of a visit or at the time a selection is made. Availability can change throughout the day. Theme Parks, attractions, and other offerings are subject to availability, closures, and change or cancellation without notice or liability. Valid admission is required to enter a Theme Park reservations are not required for date-based tickets. For other admission types, Theme Park reservations may be required; learn more at StartYourDisneyExperience.com. Price, terms, and entitlements are subject to restrictions, and change or cancellation without notice. Products and services are fulfilled in the My Disney Experience app. App is intended for use in the US only. Currently the app is only available in English.

©DISNEY | ONLY FOR USE BY TRAVEL PROFESSIONALS OUTSIDE THE U.S. | SLS 669601 06.2024